



2023-2024 ANNUAL REPORT



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About Us

Vision, Mission & Guiding Principles

Family Services York Region (FSYR) was established in 2005 when three Family Life Centres amalgamated under the stewardship of United Way. FSYR is a not-for-profit, charitable organization providing psychotherapy, counselling and outreach support services across York Region.

Vision

A leader in building connected communities, fostering healthy relationships and resilience in people.

Mission

A responsive, equitable, caring organization offering counselling and outreach support for all to achieve improved well-being and community connections.



Guiding Principles

We believe in family in all its diversity - as the smallest democracy at the heart of society (United Nations Year of the Family, 1994). We recognize family as consisting of the traditional nuclear family (2 parents and children), extended family, blended or re-combined family, childless family, sole-parent family, common-law marriage or cohabitating partners, same sex partners. As an agency we are committed to be a resource to families.

- We recognize that although people have common life needs, each person and family has unique needs. The agency will respond in a manner that recognizes that individuality.
- The development and the maintenance of personal relationships are important for individual well-being and our efforts will recognize and support this.
- We will encourage and support self-determination by honouring and respecting the family, couple, and individual's values, dignity and their ability and readiness to explore options, achieve their goals and exercise choices.
- All of our efforts and activities will promote dignity and respect for individuals.
- We support cooperative partnerships with other agencies, communities and government and will encourage purposeful working relationships.

About Us

Vision, Mission & Guiding Principles

- We recognize the diversity of the community in which we live and consequently we value the diversity of the individuals and families within our community and are responsive to those needs.

FSYR's diverse staff provides a wide range of programs and services to residents of York Region in 12 different languages, including English, Spanish, Farsi, Mandarin, Cantonese, Hindi, Punjabi, Gujarati, Urdu, Kurmanji, Arabic and Tamil. We offer individual, couple, family counselling and group counselling to adults, youth, children, and their families, for those struggling with anxiety, depression, grief, family conflict, stress, trauma, intimate partner violence, abuse, and more.

FSYR's outreach services include support groups, psychoeducational groups, workshops and presentations. Our language and culturally specific groups, presentations and workshops provide early intervention, mental health promotion, prevention, social support and skills development in areas such as parenting, stress, emotions management and increase opportunities for participants to gain social connections, reduce isolation, increase awareness about events, mental health resources and connect to their community. Outreach services also include the delivery of food and essential items care packages to marginalized and at-risk groups. Further, FSYR delivers the gold-standard, evidence-based Families and Schools Together Program (F&ST), a school-based program recognized by the United Nations as one of the most effective family asset building programs world-wide.

Community Development includes FSYR's Volunteer Ambassador/Mentorship training program, which develops skills and provides meaningful opportunities for participants to volunteer in their children's schools, community projects and local Community Action Tables. FSYR is the lead agency for the South-Central Richmond Hill Community Table funded by the Regional Municipality of York aimed at identifying community needs, mobilizing residents to improve the safety, health and wellbeing of Richmond Hill residents.

To ensure the highest standards of care for our clients and community, our experienced, qualified, and skilled professionals work from an anti-oppression and anti-racism framework. Our staff, students/volunteers and Board Members reflect the diversity of York Region and include BIPOC, 2SLGBTQ+, and newcomer communities all with "lived experience", bringing a multicultural lens to our service delivery system. Our fees are assigned on a sliding scale based on household income and no one is turned away from inability to pay.

FSYR is accredited through the Canadian Centre for Accreditation and is committed to being an equal opportunity organization. All programs and services offered by FSYR are inclusive, culturally sensitive and 2SLGBTQ+ positive. FSYR is the proud host and lead agency of the York Rainbow Support Network. FSYR is a member of Children's Mental Health Ontario (CMHO) and the Family Service Employee Assistance Program (FSEAP) Network.

Values & Strategic Objectives

Values



Respectful

We respect the uniqueness and diversity of all individuals.



Responsive

We respond proactively to the changing needs of our community.



Inclusive

We strive to provide equitable service access to diverse communities.



Empowering

We foster individuals' personal strength to effect positive change.



Collaboration

We embrace collaboration as a means of strengthening the social safety net.

Strategic Objectives 2021-2025

- Value and Invest in an Inclusive, Diverse & Engaged Work Culture
- Grow & Develop Responsive Programs & Services to Improve Well-Being
- Strengthen Organizational Infrastructure
- Exemplary Financial Health



Programs

Individual, Couple & Family Therapy Program (ICF)

Delivered in English, Chinese (Mandarin & Cantonese), Farsi, Hindi, Punjabi, Spanish, Tamil and Urdu.

- Children's Mental Health – Children, Youth & Family Counselling
- Counselling for Women and Children Exposed to Domestic Violence
- Employee Assistance Counselling
- Adult Mental Health - Individual, Couple & Family Counselling
- Telephone & Video Counselling
- Single Session Consultation/Therapy
- Victim Quick Response Counselling
- York Rainbow Support Counselling (2SLGBTQ+)

Group Counselling Services

- 2SLGBTQ+ Support Groups (Youth and Adults)
- Children's Mental Health (Emotion Regulation 0-17)
- Cultural Outreach & Language Specific Groups
- Emotion Regulation for Adults
- Parenting Support Groups
- Self-Esteem/Mindfulness
- Triple P (Positive Parenting Program)

Community Cultural Support Services

- Language Specific Counselling
- Parent Ambassador Program
- Triple P (Counselling & Group Services)
- Women's Support Groups

Family & Schools Together Program (F&ST)

- FASTWORKS

Clinical Placement Program

Court Mandated Counselling Services

- Direct Accountability Program (DAP)

York Rainbow Support

- Counselling & Support Groups
- Training, Consultation, Capacity Building

Youth Justice Programs

- Anger Management/Violence
- Attendance Centre (AC)
- Extrajudicial Sanctions Program (EJS)
- Healthy Intimacy for Adolescents (HIFA)
- Restorative Justice/The Fourth R

South Central Richmond Hill Community Action Table (SCRHCAT)



Report from the CEO

Elisha Laker MSW, RSW

We have had another exceptional year and while it has been an exceptional year it has also been a very challenging time for our staff, our clients, program participants and our communities. The higher cost of living has elevated poverty levels, homelessness, and food precarity and we are seeing higher levels of mental health challenges for children, youth, adults and their families.

While these factors have greatly increased the need and demands for our services, the management team embarked on an innovative redesign of our client service pathways through project funding from UWGT to address the increased demands for our services. In addition to the service pathway redesign and with funding from the Trillium Foundation our management team initiated an intensive 2-year agency wide training program in Solution Focused Therapy. I am happy to report that the combination of these 2 initiatives has resulted in streamlined service access with reduced wait times and improved client experience throughout our service delivery system.

Over the past year we have averaged between 25 and 35 new applications for service per week, opened 1450 cases, enrolled approximately 2000 clients and collected data on a caseload that averages 950 clients per month. Our South-Central Richmond Hill Community Action Table has engaged over 400 residents, delivered good food boxes to over 500 families and our Outreach, Group Services and Volunteers have touched the lives of thousands of York Region Residents by providing ongoing support, resources, food and care packages all at the grass-roots level. These exceptional numbers reflect the

work of our Dedicated Teams—our Admin Team, Navigation Team, Clinical and Outreach Teams, our CAT table team and our Management all of whom contribute in so many ways to better serve our communities.

I am grateful that I am part of a team and workplace community that works with passion, are diligent in maintaining the highest service standards and most importantly, value each other and the work that we do together. My thanks to all in our FSyr Community.

Leadership starts at the top and our Board has created the kind of environment that yields these exceptional results. I would like to thank the Board for their ongoing support and creativity in governing our organization.

Respectfully Submitted,



Elisha Laker, MSW, RSW
Chief Executive Officer

Report from the Chair

Debbie Kassirer MSW, MBA

Our responsibility as a Board of Directors is to ensure that FSYR carries out its Strategic Plan in accordance with our Vision, Mission, Values and Guiding Principles.

I am happy to report that FSYR continues to achieve the objectives of our Strategic Plan with innovation, creativity, and a passion for bettering the lives of York Region Residents. The highlight of our Board meetings is often the presentations from staff on the broad array of services that impact some of the most marginalized at-risk communities in York Region. The creativity and passion in delivering a diverse array of impactful evidence-based services is remarkable and FSYR's outcomes speak for themselves.

FSYR's Client Satisfaction Surveys and Therapeutic Outcome Measures demonstrate the effectiveness of our services as 77% of clients reach their service targets; 83% of clients report they were better able to cope with the situation that brought in for service and 92% of clients reported an overall improvement in their family life. This sample of outcomes speaks highly to the skill, expertise and dedication of our staff.

As a "Feedback Informed" organization, we monitor our team culture through the Guarding Minds at Work Survey, that measures our culture, staff engagement and most importantly the health and psychological safety of our staff. Our recent Guarding Minds at Work survey of staff indicated that 80% of staff feel they are a part of a community at work, and 90% of staff are willing to give extra effort at work if needed and over 90% of staff reported that psychological protection, civility and respect, are strengths of FSYR's culture.

While our sector is struggling with the Health Human Resources Crisis, FSYR has had an astounding 96% staff retention level over the past year. While these results are admirable this new hybrid work world along with a more intense and challenging caseload have taken a toll on our staff and there is more that we need to do to support our staff going forward.

I would like to take this opportunity to thank the Our Federal and Provincial Funders, United Way Greater Toronto, York Region and the Ontario Trillium Foundation, who have been nothing less than exemplary in finding ways to help us do the work that our communities need.

There is no doubt that FSYR's success today has been achieved through the dedicated efforts of our volunteers, staff and management under the leadership of our CEO Elisha Laker. As we embark on a new year, the board is confident that FSYR will continue to be a key service provider in the region. Congratulations and thank you all for a job absolutely wonderfully done.

Respectfully Submitted,



Debbie Kassirer, MSW, MBA
Chair

2023/24 Highlights



Delivered virtual services in **12** different languages to over **3,265** clients in York Region.



Booked **7,604** counselling sessions and provided **6,880** direct service hours to clients.



Delivered **37** outreach, parenting and emotional support groups to over **362** participants.



Engaged **1,725** residents through the South-Central Richmond Hill Community Action Table participating in outreach initiatives.



Delivered **8** cycles of FAST to **396** participants and **96** families, with **615** clients participating in the FASTWORKS follow up program.



Had **36,200** visits to our website and **5,636** phone calls were answered for people looking to access services.



4 students/volunteers were involved with FSYP and contributed over **620** hours to the agency.



Provided **862** check-ins of outreach support (includes interactions with Yazidi and newcomer refugee families in the region, translation, food/housing needs, etc.)



Delivered **21** presentations and workshops on parenting, coping with stress and supporting children's mental health to over **1,175** participants.



Completed **621** psycho-social needs assessments with over **1,318** hours of direct service to navigate clients to the appropriate service.

Our Commitments to Reconciliation

- ✓ FSYR continues to provide dedicated office space to the Chippewas of Georgina Island First Nation for the delivery of child protection, prevention and support services.
- ✓ We have created a new role of “Lead Indigenous Services” and have expanded both on-reserve and off-reserve Outreach-Support, Consultation and Counselling/Therapy Services to the Chippewas First Nation.
- ✓ Our 2024 AGM Keynote was delivered by Shannon Crate a First Nation member of the Chippewas of Georgina Island First Nation where she has worked in Native Child Welfare for over 25 years. The Keynote address focused on the School Board Class Action Suit that is having a retraumatizing effect on this community.
- ✓ In consultation with First Nation staff, FSYR has applied for additional funding aimed at developing a trauma-informed, outreach-support and counselling program to provide Community Healing for the Chippewas of Georgina Island First Nation.
- ✓ FSYR continues to prioritize services for Indigenous Communities.



Continuous Quality Improvement

Families & Schools Together (F&ST)

- 100%** would recommend this program to a friend.
- 94%** overall satisfaction rating.
- 92%** feel more confident in their parenting skills.
- 92%** feel more optimistic about their future.
- 92%** feel more knowledgeable and aware of resources in their community.
- 92%** of children benefitted from a mentoring relationship with a caring adult and/or youth.
- 85%** increased positive social relationships and community connections.
- 69%** are better able to cope with stress within their family.



What Our Clients Like Best About the Program

"This [Parenting Group] helped in establishing a relationship with the children."

"Teaching us to slow down and enjoy the moment, also bringing family together over dinner."

"Good moments were created to be in the world of children."

"It [F&ST Program] was a great experience for people like us who had just arrived in Canada. Rapid adaptation, acceptance and a warm welcome."

"[F&ST Program] Bringing together community and encouraging conversation."

Cultural Outreach Group Services:

- 95.24%** overall satisfaction rating.
- 95.24%** would recommend this program to a friend.
- 95.24%** feel that areas of their life have changed in a positive way.
- 95.24%** feel better about themselves.
- 95.24%** are better able to cope with problems and stresses in their lives.
- 90.48%** feel their family life has improved.
- 90.48%** increased their knowledge and confidence in navigating and accessing support and services.
- 90.48%** enhanced their social support and peer networks to reduce social isolation.



What Our Clients Like Best About the Program

"The Group has helped me to cope with my stress and improve my relationship."

"Communication between the group of different culture, understanding and learning from each other."

"Enjoyed discussions and different points of view on various topics. Helpful for communicating with all ages."

"Socialize, learned benefits of exercise, yoga and make friends."

"I wait the whole week for this session, it makes me happy and good. I enjoy the talks and yoga."

"I like meeting with others and the socialization helps in sharing worries and stresses of life."

Continuous Quality Improvement

Individual, Couple and Family Counselling:

- 95%** were satisfied with the counselling received.
- 93%** felt better connected to community resources.
- 90%** felt their experience connecting virtually was excellent or above average.
- 90%** were able to make progress towards their goals.
- 90%** felt that counselling helped them to develop skills/strategies to cope with their situation better (i.e. communication skills, decision making, coping skills).
- 86%** felt their overall sense of well-being improved as a result of counselling.

Feedback Informed Therapy Outcomes

YTD 2023–2024 (Completed Clients Only)

77%
of Clients Reaching Service Target*

*Service Target reflects that clients are not at risk, and show reliable improvement (improvement not attributable to chance, maturation and measurement error).

What Our Clients Like Best About Our Services

"How kind and sweet and patient everyone is.

They are always so considerate and accommodating."

"The absolute caring and kindness of counselors and intake staff."

"Friendly Knowledgeable Staff."

"The people I've spoken to so far are empathic."

"I'm so glad I can afford and don't have to borrow money to get my daughter help."

"I started off considered a "bad kid" ... but after meetings my mental health has improved...etc."

"Normally talking with people on call can be awkward –my experience with FSYR wasn't awkward."

"It's convenient and affordable."

"It helps to learn from your mistakes and understand the importance of being a good person."

"FSYR provides some options for me to decide what's best for my situation."



Annual General Meeting

Thursday, September 26, 2024
 6:30-8:30 PM
 ZOOM Virtual Meeting

Keynote Speaker: Shannon Crate, MSW

Shannon Crate is a First Nation member of the Chippewas of Georgina Island, where she has worked in the Native Child Welfare field for over 25 years. She acknowledges the beautiful teachings her parents, grandparents, community and ancestors have gifted her. Shannon is passionate about practicing social work from an Indigenous perspective, and building on the resurgence of Indigenous ways of knowing and doing.

Ms. Crate received her Master’s of Social Work at Wilfred Laurier University and her BSW at Ryerson University.



Image credit: Steve Somerville/Torstar

Statement of Operations

FAMILY SERVICES YORK REGION STATEMENT OF OPERATIONS FOR THE YEAR ENDED MARCH 31, 2024		
	2024	2023
REVENUE		
Ministry of Health Child and Youth Mental Health	\$ 1,546,612	\$ 1,472,912
Ministry of Children, Community and Social Services	1,114,355	1,105,579
United Way Greater Toronto	861,921	689,171
Region of York	542,513	363,594
Counselling fees	277,992	272,525
Other grants and funding (Note 13)	268,597	211,561
Ministry of Attorney General	51,000	51,000
Other revenue (Note 14)	14,884	674
	4,677,874	4,167,016
EXPENSES		
Salaries and benefits	3,612,544	3,235,071
Program supplies and operations	307,980	247,973
Rent, utilities and taxes	287,388	287,246
Office and general	188,103	158,583
Telephone	42,319	46,271
Insurance	34,956	28,323
Staff supervision and development	29,237	25,622
Bank charges, service fees and interest	29,004	26,273
Travel	28,129	18,922
Equipment lease and maintenance	24,066	30,799
Office maintenance	17,940	15,914
Bad debts (Note 5)	12,213	3,245
Dues and fees	11,907	12,315
	4,625,786	4,136,557
Excess of revenue over expenses before other items	52,088	30,459
Amortization	(35,780)	(40,308)
Amortization of contributions towards capital assets	26,311	25,764
	(9,469)	(14,544)
EXCESS OF REVENUE OVER EXPENSES FOR THE YEAR	\$ 42,619	\$ 15,915

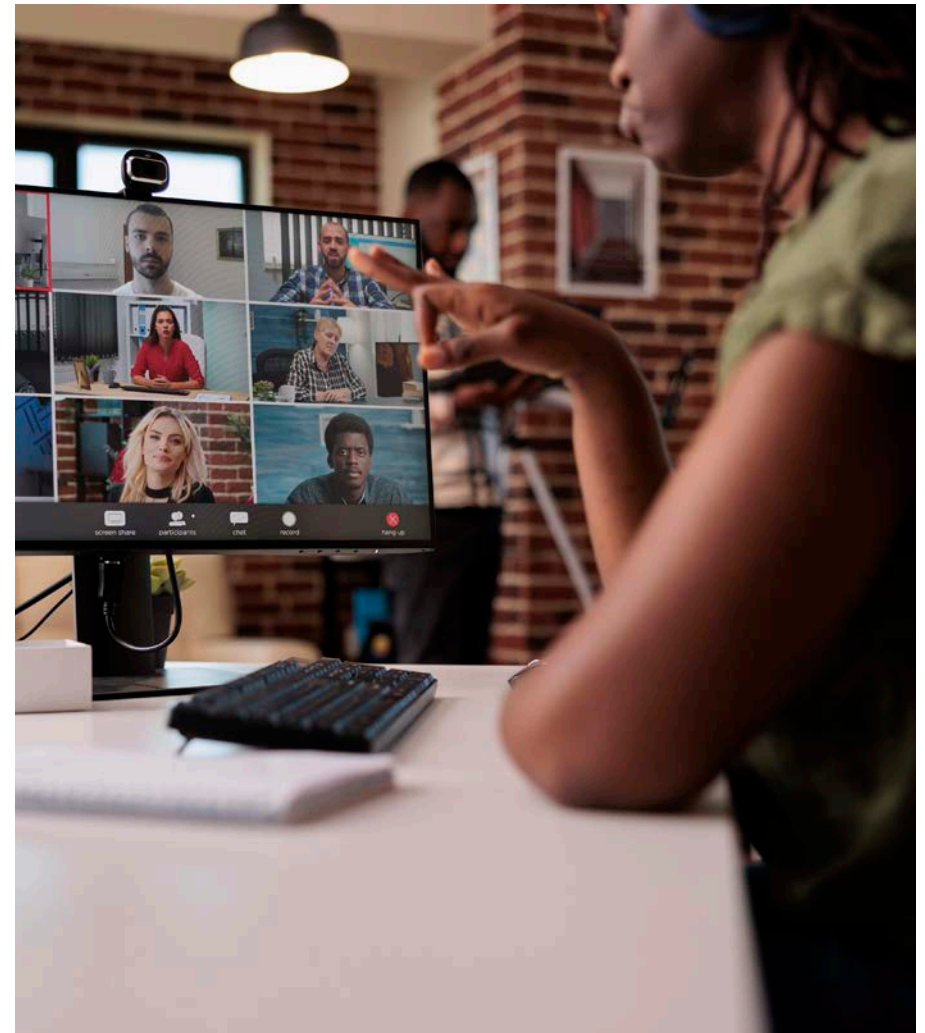
Annual General Meeting

Thursday, September 26, 2024
 6:30-8:30 PM
 ZOOM Virtual Meeting

Statement of Financial Position

FAMILY SERVICES YORK REGION (Incorporated Under the Laws of Ontario Without Share Capital) STATEMENT OF FINANCIAL POSITION MARCH 31, 2024			
	2024	2023	
ASSETS			
CURRENT ASSETS			
Cash (Note 3)	\$ 41,675	\$ 393,037	
Short-term investments (Note 4)	229,626	0	
Accounts receivable (Note 5)	242,481	167,083	
Prepaid expenses	67,127	67,519	
	<u>580,909</u>	<u>627,639</u>	
Endowment fund investments (Note 6)	36,097	35,251	
Capital assets (Note 7)	49,314	85,094	
	<u>\$ 666,320</u>	<u>\$ 747,984</u>	
LIABILITIES			
CURRENT LIABILITIES			
Accounts payable and accrued expenses (Note 8)	\$ 257,109	\$ 241,057	
Deferred revenue - Other (Note 9)	85,892	171,875	
Deferred revenue - Compass (Note 10)	0	28,888	
	<u>343,001</u>	<u>441,820</u>	
Unamortized contributions towards capital assets (Note 11)	41,351	67,661	
Deferred contributions - Endowment fund (Note 12)	36,097	35,251	
	<u>420,449</u>	<u>544,732</u>	
NET ASSETS (NOTE 14)			
Invested in capital assets	7,962	17,431	
Unrestricted	237,909	185,821	
	<u>245,871</u>	<u>203,252</u>	
	<u>\$ 666,320</u>	<u>\$ 747,984</u>	

Approved on Behalf of the Board,
Debbie Kassirer, Chair.
RKarim, Treasurer.



Community Collaboration

- 
- 360° Kids
 - Abuse Hurts
 - Addiction Services Central Ontario
 - Agincourt Community Services
 - Ahmadiya Community
 - AIDS Committee of York Region
 - Blue Door Shelter
 - Canadian Mental Health Association
 - Catholic Community Services of York Region
 - Cedar Centre
 - Centre Francophone du Grand Toronto
 - Children's Mental Health Ontario (CMHO)
 - Chippewas of Georgina Island First Nation
 - CICS Canada
 - Domestic Violence Court Advisory Committee
 - Early ON Child and Family Centre
 - Ebenezer United Church
 - Faces of the Heart
 - Family Service Canada
 - Georgina Public Libraries
 - Georgina Transit
 - Girls Inc.
 - Hospice – Richmond Hill
 - Human Endeavour
 - Humanity First
 - Jericho Youth Services
 - Jewish Family and Child Services
 - John Howard Society of York Region
 - Kinark Child and Family Services
 - Linking Georgina
 - Mackenzie Health
 - Markham Stouffville Hospital
 - PFLAG York Region
 - Probation and Parole
 - Rose of Sharon
 - Sandgate Women's Shelter
 - Social Services Network
 - Southlake Regional Health Centre
 - Sutton Youth Shelter (Salvation Army)
 - Vaughan Community Health Centre
 - Victim Services York Region
 - Welcome Centres (Markham North, Markham South, Richmond Hill & Vaughan)
 - Women's Centre of York Region
 - Women's Support Network
 - Yellow Brick House
 - York Hills Centre for Children Youth and Families
 - York PrideFest
 - York Region Centre for Community Safety
 - York Region Children's Aid Society
 - York Region Chinese Mental Health Initiative
 - York Region Community and Health Services
 - York Region Department of Public Health
 - York Region District School Board
 - York Catholic District School Board
 - York Region Farsi Speaking Social Service Providers Network
 - York Region Parks and Recreation
 - York Region Planning Collaborative
 - York Region Violence Against
 - Women Coordinating Committee
 - York Regional Police
 - York Support Services Network
 - Youth Justice Services

Our People



Board of Directors

Debbie Kassirer
Chair

Alternative Dispute Resolution
Practitioner,
Principal Of Beyond Conflict

Ira Teich
Member at Large

Author, Marketing Consultant
& Nation-Building
Development/Strategist

Vanessa Aguiar
Past Chair

Executive Director, People,
Wellness & Talent,
York Regional Police

Karen Wang
Member at Large

Adolescent Psychiatrist &
Assistant Professor
of Psychiatry

Rubaiyat Karim
Treasurer

Registered Social Worker
and Faculty Professor

Priya Khalsa
Member at Large

JD/MSW
Faculty of Law Graduate
Medical Student

Our People

Management & Supervisory Team

Elisha Laker , MSW, RSW	Chief Executive Officer
Mariana Benitez , M. Ed., R.P.	Director of Clinical Services
Susan Warren , B.A., R.P.	Director of Inclusivity & Community Development
Michael Prencipe , B.A.	Director of Operations
Adelle Volpone , MSW, RSW	Manager of Clinical Services
Reni Hunter	Financial Manager
Wendy Milwain	Manager of Data
Sarah Simms , MSW, RSW	Manager of Human Resources, Counsellor/Therapist
Stephanie McKellar , B.A.	Executive & Senior Management Assistant
Kerry Newman , R.P.	Clinical Supervisor
Melissa Tawadros , MPsy., R.P.	Clinical Supervisor
Leena Nayyar	Manager of Outreach Services
Mahsa Ghayoumi , MA, R.P.	Outreach Supervisor
Varenya Kuhathaas , MSW, RSW	F&ST Program Manager

Staff

Aileen Yu , MDiv, RP	Linda Caron , BA
Aisha Noor Ahmed , MA, MBA	Linda Moradzadeh , MEd, PhD, RP
AJ Luo , BA	Liway Coniega , BA
Amarjith Balakrishnan , RP	Mateo Salazar , MDiv, RP
Andrew Raya , MSW, RSW	Melissa Tolman , MA, RP
Angie Tsianos	Monique Mathew , MSW, RSW
Anna Giacomini	Nazanin Abdollahzadeh , MA, RP
Awaiz Artani , MSc., RP	Negar Jafari , MA, RP (Qualifying)
Carlotta Lau , MSW, RSW	Nicole Bagshaw , MA, RP (Qualifying)
Cassandra Crawford , MSW, RSW	Nishtiman Mokri
Cynthia Salazar , BSc.	Poopeh Aravandi
Darby Crosby , MA, RMFT, RP	Priscilla Joshi
Deepshikha Swaroop , MCA	Raymond Lee , MDiv, RP
Divya Ramaswamy , MA, RP	Rebekah Bakhshi , MA, RP (Qualifying)
Erica Fuentes-Gallo , SSW, RSSW	Richard Gomory , MA, RP
Erin Briggs , RP, RCAT	Ruth Xie , MA, RP
Farzaneh Yazdani , PhD, RP	Sam MacEachern
Janice D'Amore-Cook , BA	Sandra Moulds
Jennise Fortner , OCT, MSW, RSW	Sandy De Padua , BSW, RSW
Jessica Pham , SSW, RSSW	Sarah Saeed , MA, RP, CCC
Kathleen Latimer	Tricia Ali , BA
Laila Rehou , SSW, RSSW	Vincenza De Maria
Leigh-Ann Brunke , MC, RP	Wendy Russell , MC, RP

Our People

Students & Volunteers

Brianna Bandeira, University of Toronto
SUPERVISOR: Jennise Fortner, MSW, RSW

Gelica Rongo, University of Toronto
SUPERVISOR: Richard Gomory, MA, RP

Saba Orouji, Yorkville University
SUPERVISOR: Melissa Tolman, MA, RP

Yasaman Sadrikoupaei, Yorkville University
SUPERVISOR: Melissa Tolman, MA, RP

Raymond Lee, Volunteer
SUPERVISOR: Darby Crosby, MA, RMFT, RP

Our Investors

**Kaptyn Family
Endowment Fund**

**Ministry of Children,
Community & Social Services**

**Ministry of Health
and Long-Term Care**

MCYS Youth Justice Division

**Ministry of the
Attorney General**

Ontario Trillium Foundation

Regional Municipality of York

United Way Greater Toronto

Our Donors

Abuse Hurts

Carefirst Seniors

Costco – Richmond Hill

Faces of the Heart

Legacy Public School

Markham High School

Robin Hood Army Canada

Scholastic Canada Ltd

York Region Food Network

TO OUR GENEROUS INVESTORS & DONORS

Your contribution goes beyond monetary value; it embodies a spirit of community that defines us. Your generous spirit resonates with the essence of our mission, reflecting a power of unity and shared commitment.

Thank you for being an integral part of our mission.





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1091 Gorham St., Suite 300
Newmarket, Ontario L3Y 8X7

Service Centres

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